



Updated April 25, 2020

To our valued couples and clients,

We have been closely monitoring the CDC's recommendations surrounding social gatherings during this new reality of the COVID-19 pandemic. With everyone's safety and well-being in mind, we wanted to provide an update on our current policies for event cancelations and postponements.

We strongly urge you to consider postponing rather than canceling your event in order to retain as much of your deposit as possible. Please feel free to reach out to inquire about possible dates for rescheduling.

RESCHEDULING YOUR EVENT

Your deposit may be applied to a future date with no rescheduling fee or penalty. The rescheduled event must take place prior to December 31, 2021. An additional deposit equal to 10% of your current invoice will be requested to secure the new date and will be applied as a credit toward your balance.

Please note that rental vendors may be charging rescheduling fees; we are keeping up to date with vendor policies and will share the information we have as it pertains to your specific event. Please also feel free to check with your specific rental vendor for the most up to date policies.

CANCELING YOUR EVENT

At this time, deposits are non-refundable for all cancelations.

If an event is canceled with at least one month notice, Dandelion Catering will waive the balance due and release both parties from any additional monetary and contractual obligations.

We cannot tell you enough how much we appreciate your understanding during this unprecedented time. We are carefully monitoring the situation and will update our policies in accordance with the recommendations from the CDC and other trusted sources. We hope that you and your loved ones are safe and healthy.